

# Set up your very own personalized Digital Cookie site today!

That's right. The iconic Girl Scout Cookie Program you know and love has gone beyond the booth, offering more ways to sell and more ways to learn as you earn. It's easy, safe, and full of FUN.

Sell at the booth, online, and via mobile app, too!





Digital Cookie is made possible by Dell and Visa Checkout



# Eight easy-peasy steps to get started!

Watch for your registration email\* from the "Girl Scout Cookie Program" (email@email.girlscouts.org) with the subject: "Ready. Set. Register for Digital Cookie."

#### Don't see the email?

Check your junk/spam/promotions inbox. If you have not received the email then go to digitalcookie.girlscouts.org and Click the "Forgot password/Need a registration" email link. Use the email address that you registered your girl with to request a new password.

Need help? Call us at 800.624.4185.



**1.** In the email is a green button to take you to the Digital Order Card registration site. Simply click that button!



4. When you first log in, you will have the NEW "Safe Selling for Smart Cookies" safety video pop-up to watch and review with your Girl Scout(s). You can't proceed any further until the full video has been viewed.



2. Once you click the link you'll be on the Digital Order Card 2.0 site. You'll need to create a password.



Read and accept the Terms and Conditions agreement.

Continue

Check

box to accept



7. You will then be taken to a screen to register your girl or girls for the Digital Cookie program. If the Girl Scout you are registering is over 13, you will enter her email address and she will complete her own registration process. If she is under 12, an email address is not required for her.



**8.** After registering all your girls, you will click the "Access Site" button to be taken to the first girl's home page.



**3.** Use your new password to log in. Remember to use the same email address where you received your registration email-that's the one your Girl Scout Council has on file for you.



Next, the "Girl Scout Safety Pledge" will appear. Be sure to read it to/with your Girl Scout(s). Then check the box for "accept" and click "continue."





#### Set up Girl Digital Cookie Page:

Once a parent has successfully logged into the DOC, they must accept the Terms and Conditions prior to completing the set-up process.

- •Girls 12 and under will be linked with the parent's email address.
  - •Parent and girl will setup the site together.

• Girls 13 and older will be required to access DOC through a separate email address than the parent.

- •Parent will enter the girl's email address, and the DOC will send the girl a registration email.
- •Girls will then login to the system using the link in the registration email.
- •The girl sets up her site and submits to the parent for approval.
- Parent receives an email to approve the girl's site.
- •All marketing emails will be sent through the girl's account.

#### **Ordering process:**

#### Girls send emails out to customers.

- •Customers follow the link (girl URL) in the email to the girl's online cookie site.
- •Customers place orders for cookies, choose delivery method (Ship, Donate, Girl Delivery) and enters payment information.
  - •If "Girl Delivery" method is chosen, the customer must choose a secondary delivery method (Donate or Cancel).

#### **Shipped Orders:**

- Shipping and handling charges apply to "Shipped" orders placed through the DOC.
- •Cookies are shipped from the bakery directly to the customer.
- A transaction is automatically entered applying payment (minus shipping and handling) and cookies towards the troop and the girl on the Girl Order Tab in eBudde.
- •These cookie orders WILL NOT be included in the girl's initial order totals, however they will calculate into the Final Rewards at the end of the program.

#### **Donated Orders:**

- •Donated orders are not designated as a specific variety.
- A transaction is automatically entered applying payment and cookies towards the troop and the girl on the Girl Order Tab in eBudde.
- •Cookies will show in the T2T column for virtual cookies to be donated.
- •These cookie orders WILL NOT be included in the girl's initial order totals, however they will calculate into the Final Rewards at the end of the program.

#### **Girl Delivery Orders:**

- •An email will go to the parent to approve or deny the "Girl Delivery" order.
- The Parent has 10 days to approve or deny the order. If the parent has not approved or denied the order within 10 days, the customer will be notified that their secondary delivery option has been selected (donate or cancel.)
- If parent denies the "Girl Delivery" order then the customer will be notified that their secondary delivery option has been selected.
- If parent approves the order, then a transaction for payment is automatically applied to the troop and to the girl on the Girl Order Tab in eBudde.
- •No cookies are automatically placed towards the troop or girl in eBudde for DOC Girl Delivery Orders.
- •The "Girl Delivery" option will not be available for orders placed after March 9, 2018.

## How do you get cookies for Girl Delivery?

- Girl Delivery orders placed during the Initial Order phase (prior to January 26, 2018):
  - All approved Girl Delivery orders from the DOC site should be submitted along with her Initial Cookie Order to the troop.
  - •These cookie orders WILL be included in the girl's initial order totals and calculate in with her Initial Rewards.
- •Girl Delivery orders placed after the Initial Order phase (after January 26, 2018):
  - •The girl will either use her inventory or obtain additional cookies from the troop.
  - If the troop provides the girl with additional cookies, then the troop will transfer cookies to the girl in eBudde.

#### Can the Girls Earn Any Rewards?

Yes! All sales through the Digital Cookie Program will count toward our girl reward lineup.

## Missed the email? Request Registration Email or Reset Password

Go to *www.digitalcookie.girlscouts.org* and click the "Forgot password/Need a registration email" link. Enter the email address associated with your Girl Scout's registration.

You will be sent an email with the subject: "Your request to change your Digital Cookie password" from "Girl Scout Cookie Program" (email@email.girlscouts.org) in about 15 minutes. Check your junk/spam/promotions if you don't receive it by then and be sure to add email@email. girlscouts.org to your "safe sender" list. Click on the most recent email you received, if you have requested multiples. Click on the "Reset" link in the email.